

Sunwave Solar Pool Heating Collectors

12 year Collector Warranty

This warranty is issued by Sunwave Pool Solutions Pty Ltd ACN 129 528 338 and applies to all Sunwave solar pool-heating collectors distributed by Sunwave Pool Solutions Pty Ltd and installed in Australia for the purpose of heating swimming pools and spas.

12 year Warranty

Sunwave Pool Solutions Pty Ltd warrant to the original purchaser that the collectors will be free from defects in materials and workmanship in the manufacturing process under normal use for a period of **twelve years** from the date of initial installation when installed using Sunwave's recommended methods.

We warrant that if, during the 12-year period, a collector, or any of the collector's associated fittings, shows a minor manufacturing defect, the necessary parts to rectify the fault will be supplied. In the case of a major defect, a new collector will be supplied at no cost to the purchaser.

Any labour, travel and freight costs incurred are excluded from this warranty. Such costs are to be paid by the owner. However, if a collector needs replacing within one year from the date of original installation, Sunwave Pool Solutions Pty Ltd may, after negotiation, reimburse fair and reasonable costs.

Exceptions

1. This warranty will not apply if the failure of any component is due to damage, misuse, neglect, abnormal weather conditions, act of God or improper installation.

How to Claim:

If the attached *warranty registration form* is returned to Sunwave Pool Solutions Pty Ltd after installation, the purchaser's details will be recorded. However it is always the owner's responsibility to provide proof of the original installation date for warranty purposes. We strongly recommend the owner's section of this warranty be completed, then attached to the supplier's original invoice for safe keeping **and** the return of the lower section of the next page to Sunwave Pool Solutions Pty Ltd. When making a claim, the initial correspondence should be to the Dealer or Distributor from whom the purchase was made. In the absence of satisfactory results following this course, a letter of claim should be sent to Sunwave Pool Solutions Pty Ltd, 24 Gassman Drive Yatala Qld 4207, showing reason for the claim, evidence of purchase (or original installation) and evidence of the defect.

Note: The benefits to the consumer given by this warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods to which this warranty applies.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty covers only those parts manufactured by us. Any other item sold to the purchaser by another party (such as a dealer, distributor or installer) and installed as part of the overall pool heating system is not covered under this warranty, but may carry a warranty of its own.

Please record details here and keep for your future reference.

Name and address of distributor/dealer/pool builder these goods were purchased from

Date of installation.....

Collector model and quantity eg SW460 x 6

.....X..... X..... X.....

Other **non** Sunwave components NOT covered by THIS warranty

Pump- (if fitted)

Brand.....Model.....Warranty.....

Automatic Controller – (if fitted)

Brand.....Model.....Warranty.....

Automatic Divert Valve (if fitted) –

Brand.....Model.....Warranty.....

Vacuum break valve warranty.....

System installed by.....

Installers warranty on workmanship.....

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Warranty Registration Form

Please complete and return this section to Sunwave Pool Solutions Pty Ltd after installation.
(24 Gassman Drive Yatala Qld 4207)

Your name.....

Address.....

.....Postcode.....

Collector model and quantity eg SW460 x 6

.....X..... X..... X.....

Date of installation.....

Owners signature.....

Selling dealer's details

Sun 002 15/03/12

Please retain this section for your future records

Please return this section